

Investors Complaints Statistics

Data for the month ending Aug 31, 2025

Sr No.	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	40	208	51	197	51	0	9
2	SEBI (SCORES)	43	136	33	146	33	0	11
3	Stock Exchanges	3	18	3	18	3	0	13
4	Other Sources (if any)	0	5	1	4	1	0	5
	Grand Total	86	367	88	365	88	0	

Trend of monthly disposal of complaints

Sr. No.	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	Apr-25	100	418	430	88
2	May-25	88	464	468	84
3	Jun-25	84	410	400	94
4	Jul-25	94	457	465	86
5	Aug-25	86	367	365	88
	Grand Total	452	2116	2128	440

*Should include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Trend of annual disposal of complaints

Sr. No.	Carried forward from previous year	Carried forward from previous Year	Received during the year	Resolved during the year	Pending at the end of the year
1	2021-22	62	2768	2801	29
2	2022-23	29	3117	3049	97
3	2023-24	97	2917	2935	79
4	2024-25	79	4464	4443	100
5	2025-26	100	1888	1900	88
	Grand Total	367	15154	15128	393