"Procedure for Filing compliant on SCORES – Easy & quick"

Customers having any query / feedback / clarification may write to <u>query@motilaloswal.com</u>. In case of grievances for securities broking write to <u>grievances@motilaloswal.com</u>, for DP grievances to <u>dpgrievaces@motilaloswal.com</u>. In case client is not satisfied with the resolution, you may also lodge your grievances with SEBI at <u>https://scores.gov.in</u>

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- a. Register on SCORES portal
- b. Mandatory details for filing complaints on SCORES Name, PAN, Address, Mobile Number, E-mail ID
- c. Benefits:
 - i. Effective Communication
 - ii. Speedy redressal of the grievances