

### Investors Complaints Statistics

#### Data for the month ending March 31, 2024

Sr No.	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	1	2	0	3	0	0	7
2	SEBI (SCORES)	3	28	2	29	2	0	5
3	Depository	8	31	3	36	3	0	5
4	Other Sources (if any)	0	1	1	0	1	0	0
<b>Grand Total</b>		<b>12</b>	<b>62</b>	<b>6</b>	<b>68</b>	<b>6</b>	<b>0</b>	

#### Trend of monthly disposal of complaints

Sr. No.	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	Apr-23	10	20	26	4
2	May-23	4	23	25	2
3	Jun-23	2	33	31	4
4	Jul-23	4	81	73	12
5	Aug-23	12	31	33	10
6	Sep-23	10	54	59	5
7	Oct-23	5	41	43	3
8	Nov-23	3	42	42	2
9	Dec-23	2	48	46	4
10	Jan-24	4	53	48	9
11	Feb-24	9	66	63	12
12	Mar-24	12	62	68	6
<b>Grand Total</b>		<b>77</b>	<b>554</b>	<b>557</b>	<b>73</b>

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

#### Trend of annual disposal of complaints

Sr. No.	Carried forward from previous year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2021-22	5	636	636	5
2	2022-23	5	408	403	10
3	2023-24	10	514	518	6
<b>Grand Total</b>		<b>20</b>	<b>1558</b>	<b>1557</b>	<b>21</b>