

# **Zensar Technologies**

BSE SENSEX	S&P CNX
38,964	11,588
Bloomberg	ZENT IN
Equity Shares (m)	226
M.Cap.(INRb)/(USDb)	44.8 / 0.6
52-Week Range (INR)	271 / 193
1, 6, 12 Rel. Per (%)	-10/-15/-40
12M Avg Val (INR M)	24
Free float (%)	51.1

#### Financials & Valuations (INR b)

Y/E Mar	2019	2020E	2021E
Net Sales	39.0	43.0	48.6
EBITDA	5.1	6.1	7.1
PAT	3.2	3.3	4.1
EPS (INR)	14.4	14.7	17.9
Gr. (%)	40.6	3.0	21.3
BV/Sh (INR)	85.9	97.2	110.9
RoE (%)	18.0	16.1	17.2
RoCE (%)	21.4	20.0	20.9
P/E (x)	13.9	13.5	11.1
P/BV (x)	2.3	2.0	1.8

Estimate change	
TP change	
Rating change	<b>←→</b>

CMP: INR199 TP: INR280 (+41%) Buy

## Revenue growth takes a pause

- **Soft topline, steady margins**: 2QFY20 revenue increased 12.8% YoY (v/s est. of 14.8%) to USD152m. EBIT increased 6.2% YoY to INR1,115m (margin of 10.4%) v/s our expectation of 5.2% decline YoY. Despite higher operational income, PAT declined 16% YoY to INR799m (v/s est. of INR843m) led by higher interest expense at INR139m (v/s est. of INR39m) and lower other income at INR9m (v/s est. of INR74m).
- Deal completion drags revenue growth: ZENT reported 15.8% QoQ drop in the CIS business, 7.7% drop in Retail vertical and 3.3% drop in revenues from the US. All of this was a result of the completion of a large transformation-based project by one of its top-10 customers operating in the public sector. ZENT remains confident of winning additional projects from the customer; however, near-term revenue from the same can suffer due to some delays in decision making. Deals won during the quarter stood at USD120, lower than the booked revenue and six quarter TCV average.
- Retail outlook muted: While the Retail revenue hit can be attributed to the completion of a large deal, the outlook appears gloomy as well. Sector specific issues are causing spending delays/cuts from big box retailers leading to near/medium-term volatility. ZENT has identified growth segments within the vertical; however, its focus on small/niche retailers and technology retail is not enough to offset the macro impact for the segment. Retail should take at least a couple of quarters before returning to sustained growth.
- with overhaul in the US sales, the addition of inorganic digital capabilities, the discontinuation of non-core business and the long tail of non-scalable accounts, which is now nearing completion. Only sale of the third-party maintenance business is an area that needs addressing. However, we remain conscious of the near-term weakness led by macro headwinds and vertical specific challenges, thus driving our estimates lower by ~8% for FY20/21. We expect 10.9%/11.6% USD revenue/EPS CAGR over FY19-21. Our price target of INR280 discounts forward earnings by 15x and implies a 41% upside. Maintain **Buy**.

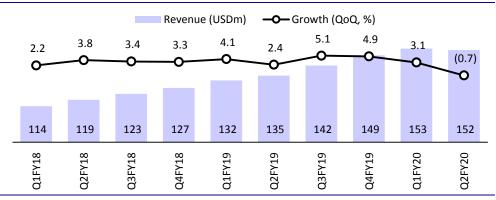
Anmol Garg - Research analyst (Anmol.Garg@MotilalOswal.com); +91 22 7193 4271

Quarterly Perf.												(INR M)
Y/E March		FY1	9				FY20E		FY19	FY20E	Est.	Var. (% /
	1Q	<b>2Q</b>	<b>3Q</b>	4Q	1Q	2Q	3QE	4QE			2QFY20	bp)
Revenue (USD m)	132	135	142	149	153	152.3	153	156	557	615	155	-1.7
QoQ (%)	4.1	2.4	5.1	4.9	3.1	-0.7	0.5	2.2	15.6	10.4	1.0	-168bp
Revenue (INR m)	8,827	9,465	10,220	10,476	10,661	10,723	10,714	10,949	38,988	43,047	10,841	-1.1
YoY (%)	19.8	24.1	28.8	28.6	20.8	13.3	4.8	4.5	29.7	10.4	14.5	-121bp
GPM (%)	31.1	29.4	27.5	28.9	29.4	29.1	29.3	30.5	29.1	29.6	28.8	34bp
SGA (%)	16.5	16.5	16.0	15.7	15.2	15.1	15.5	15.8	16.1	15.4	16.0	-86bp
EBITDA	1,252	1,275	1,171	1,381	1,515	1,500	1,477	1,605	5,079	6,098	1,386	8.2
EBITDA Margin (%)	14.2	13.5	11.5	13.2	14.2	14.0	13.8	14.7	13.0	14.2	12.8	120bp
EBIT Margin (%)	12.1	11.1	9.1	10.8	10.7	10.4	10.2	11.1	10.7	10.6	9.2	121bp
Other income	169	391	5	228	146	181	138	134	793	599	232	-21.8
ETR (%)	27.8	28.1	28.0	29.9	28.4	28.5	28.0	28.0	28.5	28.2	28.0	
PAT	836	951	587	870	787	799	833	921	3,244	3,340	843	-5.3
QoQ (%)	15.1	13.8	-38.3	48.3	-9.6	1.5	4.3	10.6			7.2	
YoY (%)	77.1	52.1	-0.7	19.9	-5.8	-16.0	42.0	5.9	40.6	3.0	43.8	
EPS (INR)	3.7	4.2	2.6	3.9	3.5	3.5	3.7	4.1	14.4	14.7	3.7	
Headcount	8,790	9,138	9,456	9,748	10,166	10,219	10,329	10,279	9,748	10,279	10,116	1.0
Utilization (%)	85.8	82.6	81.7	83.4	82.4	84.1	80.5	81.0	83.4	82.0	82.0	210bp
Offshore rev. (%)	35.4	33.6	32.6	32.6	31.9	33.3	32.0	31.9	33.5	32.3	32.4	87bp

### Revenue misses estimates due to weakness in CIS

- ZENT's revenue growth of 0.3% QoQ CC was below our estimate of 2.0%. This was on the back of a strong 1Q.
- Cross-currency impact of 100bp resulted in dollar revenue decline at -0.7% QoQ
  (v/s est. of +1.0% QoQ) and growth of 12.9% in YoY terms.

Exhibit 1: Growth momentum takes a pause



Source: MOFSL, Company

## Profitability – Beat on EBIT due to lower SGA

- EBIT margins decreased 30bp QoQ to 10.4% (v/s 10.7% in 1QFY20); it was 120bp above our est. of 9.2% due to lower-than-expected SGA of 15% (v/s 16%).
- PAT at INR799m (1.6% QoQ) was below expectations due to higher interest expense (INR139m v/s est. of INR39m) and lower other income (INR9m v/s est. of INR74m).
- Utilization increased by 170bp QoQ to 84.1%

 $Motilal\ Oswal$  Zensar Technologies

Exhibit 2: EBIT margin decreased 30bp QoQ

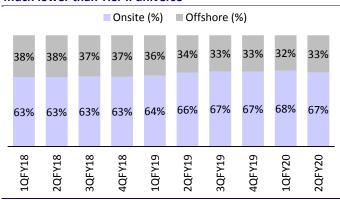
			-	<b>−</b> EBIT ma	rgin (%)		<b></b> SG8			
1	17.3	17.0	16.6	17.1	16.5	16.5	16.0	15.7	15.2	15.1
	<b>7</b> .8	9.6	11.5	10.6	12.1	11.1	9.1	10.8	10.7	10.4
	1QFY18	2QFY18	3QFY18	4QFY18	1QFY19	2QFY19	3QFY19	4QFY19	Q1FY20	Q2FY20

Source: MOFSL, Company

Exhibit 3: Utilization increased by 170bp QoQ

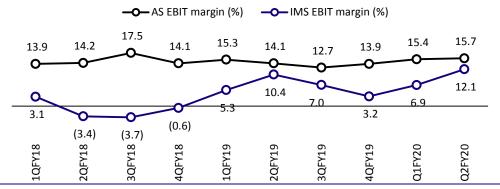
30FY18 826FY18 826FY18 826FY18 830FY18 830F

Exhibit 4: Higher onsite proportions are keeping margins much lower than Tier II universe



Source: MOFSL, Company Source: MOFSL, Company

Exhibit 5: IMS margins revive post restructuring in 4QFY19



Source: MOFSL, Company

## Vertical wise: FS leads growth, while Retail declines

- Vertical-wise, BFSI grew 15.2% QoQ CC while Manufacturing grew a marginal
  0.6%. In BFSI, growth was led by Insurance (17.1%).
- Retail continued its decline and shrank 7.7% sequentially. Emerging remained volatile and declined 45.5% QoQ CC.

**Exhibit 6: Robust growth in FS** 

	Contribution	QoQ
Manufacturing	52.7	0.6
Retail and consumer services	17.2	-7.7
Financial services	27.3	15.2
Emerging	2.8	-45.5

Source: MOFSL, Company

- Total new deal booking TCV for the quarter was USD120m. This compares with USD700m+ over FY19 and USD160m in 1QFY20. Large deal ratio 52%; currently, Zensar is vying for deals with TCV of over USD5m.
- Of the 0.3% QoQ CC growth in 2QFY20, Digital Application Services grew 3.6% while Cloud and Infrastructure Services (CIS) declined 15.8%.

Exhibit 7: Total Digital grew 3.5% QoQ CC

	Contribution	QoQ
Application Management Services	85.6	3.6
Digital Services	44.2	7.0
Core Application Services	41.3	0.1
Infrastructure Management Services	14.4	-15.8
Maintenance	4.1	5.2
Core Infra Services	4.4	-27.8
Cloud, Digital led next gen CIS	5.9	-17.0

Source: MOFSL, Company

 Geography-wise growth was led by Europe and Africa. In QoQ CC terms, US declined 3.3%, while Europe and Africa grew 5.1% and 23.4%, respectively

**Exhibit 8: Europe and Africa led growth** 

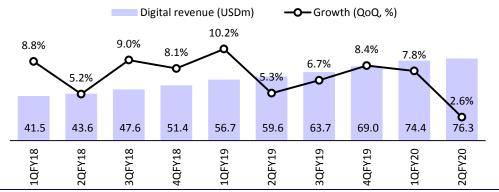
	Contribution	QoQ
USA	74.0	-3.3
Europe	15.3	5.1
Africa	10.6	23.4

Source: MOFSL, Company

### Strategy well in progress

■ Digital was up 3.5% QoQ CC; it now contributes ~50% to total revenues.

Exhibit 9: Slowdown in Digital growth; it now constitutes 50.1% to revenues



Source: MOFSL, Company

- Headcount grew by 53 employees QoQ to 10,219. Attrition rate inched up marginally to 17.0%.
- Mining efforts are witnessing success as Top 5 clients grew 15% YoY while Top 6-10 grew by 38% YoY. The top 11- 20 clients grew 51% YoY.

22 October 2019

■ 1QFY19 ■ 2QFY19 ■ 3QFY19 ■ 4QFY19 ■ 1QFY20 ■ 2QFY20 61 51 40 38 25 24 23 18 17 15 15 14 10 11 (1) Growth in top 5 (YoY, %) Growth in top 6-10 (YoY, %) Growth in top 11-20 (YoY, %)

**Exhibit 10: Growth momentum amongst top clients** 

Source: MOFSL, Company

## **Takeaways from management commentary**

- Demand environment and deal pipeline: Demand environment is stable and ZENT is continuing to invest to sustain growth. Deal wins include USD10m+ renewals and new wins, it doesn't include smaller renewals. Low deal TCV was attributed to delay in decision making. ZENT is at an advanced stage in quite a few deals and is facing delays. CIS has been a strong performer; many opportunities exist in top account within the CIS space (only 30% penetration of Cloud adoption in large companies).
- Revenue growth: Large CIS transformation project completion in a top-10 client resulted in soft growth. ZENT was confident of winning additional projects, but it didn't come through. Client is in the public sector where decision making is slow. ZENT is not looking for entry into new verticals for growth. Focus is to pivot toward HiTech & Manufacturing, BFSI and leverage new service offerings as Retail remains soft.

## Verticals:

- Retail: Retail segment is soft and will remain so for some time. There are specific sector opportunities available but big box retailers will remain soft. There are delays in decision making in retail. Emphasis is on micro verticals with focus on smaller niche retailers. ZENT is taking e-commerce and supply chain to small retailers. It is steady but not enough to turnaround the decline. Retail tech is also a focused area. Supply chain from Keystone is doing well.
- ▶ BFSI: Cynosure and strong Guidewire capabilities led growth in the P&C insurance business. Much growth in Africa was led by farming; growth in the US was due to new client wins.
- ➤ **Hi-Tech and Manufacturing:** For clients, there has been shift from capex to opex. If tariff changes occur, then there can be a problem. Though clients are talking about it, there has been no impact on client spending so far (and for upcoming quarters).
- Margins: Core business' EBITDA margin stood at 14%; guidance for the medium term is at 15%. In 2QFY20, margin was managed well despite wage hikes and less forex tailwind. Movement from onsite to offshore increased and there is room for more. More levers are available despite increase in utilization, such as leveraging automation /non-linearity, optimizing onshore-offshore mix, and subcontracting costs.
- **Europe:** 90% of revenues come from the UK. Management has not seen any macro impact but cited that it keeps popping up in client conversations.

**Cash**: Decline in cash is due to payment of dividend in 2QFY20. Also there was payment for acquisition in 2QFY20. Company incurred capex of USD6.5m.

MVS: ZENT has classified the MVS business in one separate entity and others (Core business) in a different entity. Formalities for the same should get closed over the next 60-70 days. Current focus is on reviving revenue growth and profitability of the business. Company has cited that it will keep looking for a buyer.

## **Change in Estimates**

**Exhibit 11: Change in estimates** 

		Revised			Earlier	Change		
	FY19	FY20E	FY21E	FY19	FY20E	FY21E	FY20E	FY21E
Revenue (USD m)	557	615	685	557	626	702	(1.7)	(2.5)
Growth (YoY, %)	15.6	10.4	11.4	15.6	12.3	12.3	(190)	(89)
EBITDA margin (%)	13.0	14.1	14.6	13.0	14.4	15.3	(23)	(74)
EBIT Margins (%)	10.7	10.6	11.0	10.1	10.6	11.2	(5)	(20)
EPS (INR)	14.4	14.7	17.9	14.4	16.0	19.6	(7.7)	(8.8)

Source: MOFSL, Company

### Valuation and view

- Execution for next leg of growth in progress: Post the leadership change at ZENT, execution has become fast-tracked, with several steps taken toward realigning the organization with its growth engines. In line with this, several services/solutions have been launched, sales function has been augmented and there is a renewed focus on client mining and large deals. These initiatives are currently in the investment mode and likely to start adding to growth along with Digital and IMS.
- Digital the key trigger: Digital accounted for 44% of ZENT's revenue and has been seeing growth of 40% YoY. Over the last year, it has built several solutions: [1] The Vinci a cloud orchestration and managed services platform, [2] ZenAnalytica predictive analytics, [3] SmartBlox blockchain feasibility assessment, [4] RPA using bots to automate processes and [5] Digital Workplace Services. Although deal sizes are currently smaller, nearly 50% of ZENT's wins lately have been in Digital. It has further augmented its presence in Digital with the addition of Foolproof and Keystone, adding capabilities across user experience and supply chain solutions.
- Aggressive consolidation of non-core business: Over the last two years, ZENT has cut out non-core geographies, verticals and service lines. Since the leadership change, the company has renewed focus on strategic accounts, and is in the process of cutting its long tail of low-yield and non-scalable accounts. Pruning of these accounts has been on-going for the last six quarters, and has fairly bettered the business mix.
- Expect rebound in revenue growth: On account of ongoing restructuring, the company clocked 5% revenue growth in FY18 (including 2.5% from the integration of Keystone). However, with the implementation of growth engines well in progress, and a clean base to work on, we expect a revival in revenue growth to 10.9% over FY19-21E (organic).
- Margin resurrection: Our thesis was also hinged on improvement in margins led by two factors – (i) better organic growth, and (ii) higher IMS margins. Both of

these factors have started to reflect in numbers now and should bode well for earnings growth going forward. 10.9% USD revenue growth coupled with margin expansion lead to 11.6% earnings CAGR over FY19-21E.

■ Valuation view: ZENT's turnaround efforts have been more protracted with the overhaul in US sales, the addition of inorganic digital capabilities, the discontinuation of non-core business and the long tail of non-scalable accounts. This is now nearing completion, with this only sale of the third-party maintenance business as the remnant areas to address. However we remain conscious of near term weakness led by macro headwinds and vertical specific challenges therefore driving our estimates lower by ~8% for FY20/21. We expect 10.9%/11.6% USD revenue/EPS CAGR over FY19-21. Our price target of INR280 discounts forward earnings by 15x and implies a 41% upside. Maintain Buy.

## **Key triggers**

- Broad-based pick-up in revenue growth
- Margin improvement despite investments
- Significant increase in deal wins and deal pipeline

## **Key risk factors**

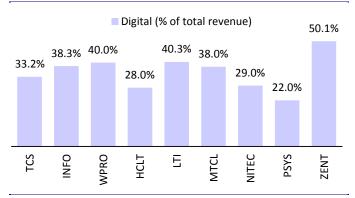
- Problems in top accounts
- Risk from slower spend on ERP
- Hindrances in structural recovery of margins





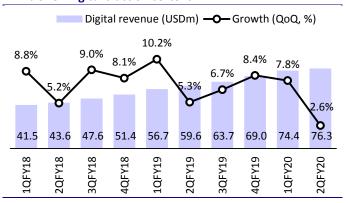
## **Story in charts**

Exhibit 14: Contribution of Digital to total revenue among the highest in the industry



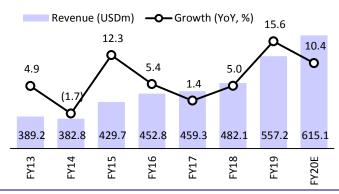
Source: MOFSL, Company

**Exhibit 15: Digital traction softens** 



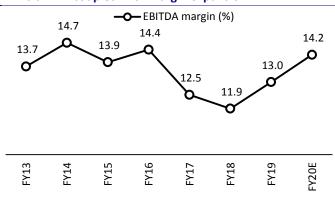
Source: MOFSL, Company

Exhibit 16: Expect organic revenue growth in double digits



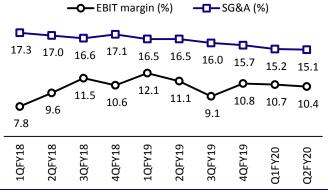
Source: MOFSL, Company

Exhibit 17: ...coupled with margin expansion...



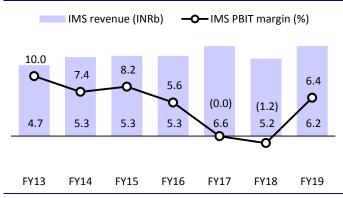
Source: MOFSL, Company

Exhibit 18: ... assisted by investments trailing off...



Source: MOFSL, Company

Exhibit 19: ...and better IMS margins



Source: MOFSL, Company

**Operating metrics** 

	Q2FY18	Q3FY18	Q4FY18	Q1FY19	Q2FY19	Q3FY19	Q4FY19	Q1FY20	Q2FY20
Geographic Mix - %									
USA	72	73	72	76	76	77	77	76	74
Europe	14	14	14	14	15	15	15	15	15
ROW	14	13	14	10	9	8	8	9	11
Vertical Mix - %									
Manufacturing	49	49	51	49	52	51	51	52	53
Retail and consumer services	29	29	27	25	22	21	22	19	17
Financial services	19	20	20	24	23	24	23	24	27
Emerging	3	3	1	2	3	4	4	5	3
Service Mix - %									
Application Management Services	83	83	86	85	85	83	85	83	86
Infra. Management Services	17	17	14	15	15	17	15	17	14
Maintenance	6	5	5	5	5	5	4	4	4
Services	11	12	9	10	10	13	11	10	10
Project Type - %									
Fixed price	51	53	54	52	53	53	54	57	57
Time & material	49	47	46	48	47	47	46	43	43
Revenue by delivery - %									
Onsite	63	63	63	64	66	67	67	68	67
Offshore	38	37	37	36	34	33	33	32	33
Client concentration - %									
Top 5	35	36	39	38	38	39	37	38	38
Top 6-10	8	9	9	8	9	10	11	11	10
Top 10	44	45	48	46	47	50	48	49	48
Top 11-20	13	11	12	11	11	11	11	12	13
Top 20	56	56	59	57	58	60	59	61	63
Number of million dollar clients									
1 Million dollar +	70	66	63	86	94	96	90	91	93
5 Million dollar +	8	9	13	19	20	20	19	20	23
10 Million dollar +	4	4	2	5	7	77	9	9	9
20 Million dollar +	2	2	2	2	2	2	2	2	2
Client metrics									
Repeat business (%)	82	80	87	87	86	88	84	85	86
Number of active clients	248	260	253	246	280	280	285	308	309
New clients added in the period	29	12	28	42	38	26	17	7	5
Employee metrics									
Total headcount	8,414	8,597	8,905	8,790	9,138	9,456	9,748	10,166	10,219
Gross employees added during the				_			_		
period Not apple to a padded division the	419	684	900	724	906	1,045	10	1,279	977
Net employees added during the period	(153)	183	308	(115)	348	318	292	418	53
Utilization	86	85	84	84	86	83	82	83	84
Attrition	15	15	15	19	17		16	17	17

# **Financials and Valuations**

Key Assumptions									(INR M)
Y/E March	FY13	FY14	FY15	FY16	FY17	FY18	FY19	FY20E	FY21E
INR/USD Rate	54.3	60.5	61.1	65.5	66.5	62.3	70.0	70.0	71.0
Revenues (USD m)	389.2	382.8	429.7	452.8	459.3	482.1	557.2	615.1	685.1
Offshore Revenue (%)	30.0	32.3	33.3	35.5	33.2	37.3	33.5	32.3	32.0
Total Headcount	6,508	6,791	8,174	8,256	8,524	8,905	9,748	10,279	10,599
Net Addition	(613)	283	1,383	82	268	381	843	531	320
Per Capita Productivity (USD)	59,805	56,364	52,574	54,850	53,883	54,138	57,160	59,838	64,637
Income Statement								/18	IR Million)
Y/E March	FY13	FY14	FY15	FY16	FY17	FY18	FY19	FY20E	FY21E
Sales	21,145	23,156	26,277	29,643	30,556	30,058	38,988	43,047	48,641
Change (%)	18.6	9.5	13.5	12.8	3.1	(1.6)	29.7	10.4	13.0
Cost of Services	14,809	15,957	18,329	20,366	21,603	21,220	27,626	30,313	33,814
SG&A Expenses	3,444	3,803	4,307	5,015	5,135	5,254	6,283	6,636	7,734
EBITDA	2,892	3,396	3,641	4,262	3,819	3,583	5,079	6,098	7,094
% of Net Sales	13.7	14.7	13.9	14.4	12.5	11.9	13.0	14.2	14.6
	332	383	415	454	486	651	894	1,544	1,751
Depreciation Interest	100	109	112	106	88	227	373	366	93
Other Income	332	290	364	181	220	202	503	195	302
Forex	-187	205	181	407	21	463	290	403	139
PBT	2,606	3,399	3,659	4,289	3,487	3,370	4,605	4,787	5,691
Tax	861	1,023	1,013	1,169	1,103	1,013	1,310	1,350	1,593
Rate (%)	33.0	30.1	27.7	27.3	31.6	30.1	28.5	28.2	28.0
Minority Interest	0	0	-1	-26	-35	-50	-51	28.2 -97	-44
PAT	1,745	<b>2,375</b>	2,646	3,094	<b>2,349</b>	<b>2,306</b>	3,244	3,340	4,053
Net Income	1,745	2,375	2,646	3,094	2,349	2,306	3,244	3,340	4,053
Change (%)	10.0	36.1	11.4	17.0	-24.1	-1.8	40.6	3.0	21.4
Change (70)	10.0	30.1	11,7	17.0	27.1	1.0	40.0	3.0	21.7
<b>Balance Sheet</b>								(IN	IR Million)
Y/E March	FY13	FY14	FY15	FY16	FY17	FY18	FY19	FY20E	FY21E
Share Capital	2,179	2,188	2,217	2,232	2,244	450	450	450	450
Reserves	5,110	7,267	9,353	10,420	12,461	16,239	18,973	21,523	24,621
Net Worth	7,289	9,455	11,570	12,651	14,705	16,689	19,424	21,973	25,071
Minority Interest	-	11	12	39	74	137	170	170	170
Loan	2,353	2,032	1,396	1,967	2,049	838	3,353	3,103	2,853
Capital Employed	9,642	11,498	12,977	14,658	16,828	17,664	22,946	25,246	28,094
Gross Block	6,341	6,503	8,201	1,884	2,490	2,508	3,052	4,052	5,052
Less : Depreciation	-2,372	-2,287	-2,728	-710	-1,175	-1,654	-1,921	-3,465	-5,216
Net Block	3,969	4,215	5,474	1,174	1,315	854	1,131	587	-164
CWIP	25	21	14	2	10	23	56	56	56
Other LT Assets	545	608	617	3,653	4,970	7,305	10,433	10,485	10,537
Curr. Assets	8,035	10,015	11,240	13,861	14,732	14,633	19,278	21,195	25,574
Current Investments	417	1,478	931	1,078	1,467	1,302	454	554	654
Inventories	1,049	1,288	1,226	1,259	1,127	1,060	985	1,587	1,794
Debtors	3,354	3,581	4,539	5,400	5,327	6,423	8,762	7,504	8,479
Cash & Bank Balance	1,420	1,458	1,960	2,769	3,291	2,069	3,259	2,042	4,672
Loans & Advances	856	817	880	0	0	0	0	0	0
Other Current Assets	937	1,392	1,704	3,354	3,521	3,780	5,819	9,507	9,976
Current Liab. & Prov	2,931	3,361	4,368	4,032	4,199	5,301	7,951	7,077	7,908
Current Liabilities	1,059	1,507	1,305	1,826	2,061	1,839	3,010	3,526	3,965
Other liabilites	1,556	1,385	2,426	2,184	2,138	3,461	4,941	3,551	3,943
Provisions	315	468	637	22	0	0	0	0	0
Net Current Assets	5,104	6,654	6,872	9,829	10,533	9,332	11,327	14,118	17,666
Application of Funds	9,642	11,498	12,977	14,658	16,828	17,515	22,946	25,246	28,094

## **Financials and Valuations**

Ratios								(IN	R Million)
Y/E March	FY13	FY14	FY15	FY16	FY17	FY18	FY19	FY20E	FY21E
Basic (INR)									
EPS	8.0	10.9	12.2	13.6	10.4	10.2	14.4	14.7	17.9
Cash EPS	9.6	12.7	14.1	15.6	12.6	13.1	18.3	21.6	25.7
Book Value	33.6	43.6	53.3	55.8	65.2	74.0	85.9	97.2	110.9
DPS	1.6	2.0	2.2	2.4	2.4	2.2	2.8	2.9	3.6
Payout %	20.0	18.4	18.4	17.6	23.0	21.5	19.5	20.0	19.9
Valuation (x)									
P/E		18.2	16.3	14.6	19.1	19.5	13.9	13.5	11.1
Cash P/E		14.7	14.9	11.7	9.4	13.3	12.1	17.3	8.4
EV/EBITDA		12.3	11.3	10.0	10.9	11.6	8.6	7.3	5.9
EV/Sales		1.8	1.6	1.4	1.4	1.4	1.1	1.0	0.9
Price/Book Value		4.6	3.7	3.6	3.1	2.7	2.3	2.0	1.8
Dividend Yield (%)		1.0	1.1	1.2	1.2	1.1	1.4	1.5	1.8
Profitability Ratios (%)									
RoE	26.7	28.4	25.2	25.6	17.2	14.7	18.0	16.1	17.2
RoCE	30.3	30.8	28.6	30.2	23.2	17.7	21.4	20.0	20.9
RoIC	24.4	25.8	25.1	26.5	19.9	15.6	17.9	15.7	17.0
Turnover Ratios									
Debtors (Days)	74	78	86	95	94	78	82	94	94
Fixed Asset Turnover (x)	5.3	5.5	4.8	25.2	23.2	30.0	38.0	73.4	(295.7)

Cash Flow Statement								(IN	R Million)
Y/E March	FY13	FY14	FY15	FY16	FY17	FY18	FY19	FY20E	FY21E
CF from Operations	2,212	2,720	2,823	3,805	3,354	3,184	4,511	5,237	5,884
Cash for Working Capital	-1,152	-625	382	-1,218	-281	-1,737	-2,038	-3,866	1,686
Net Operating CF	1,060	2,094	3,206	2,587	3,073	1,447	2,473	1,371	7,570
Net Purchase of FA	-334	-323	-372	-423	-349	-1,088	-2,384	-1,000	-1,000
Free Cash Flow	726	1,771	2,834	2,164	2,724	358	89	371	6,570
Net Purchase of Invest.	87	-961	-1,448	1	-1,538	-404	2,154	-104	-104
Net Cash from Invest.	-247	-1,284	-1,819	-422	-1,887	-1,492	-231	-1,104	-1,104
Proc. from equity issues	16	59	62	42	46	-1,731	34	0	0
Proceeds from LTB/STB	-776	-422	-395	-375	-286	-1,473	2,274	-616	-343
Dividend Payments	-379	-411	-542	-969	-261	-581	-740	-777	-942
Cash Flow from Fin.	-1,139	-774	-874	-1,302	-501	-3,785	1,567	-1,393	-1,285
Exchange difference	8	10	0	-54	-163	2,607	-13	-103	-2,552
Net Cash Flow	-318	46	512	809	522	-1,223	3,797	-1,229	2,629
Opening Cash Bal.	1,739	1,413	1,448	1,960	2,769	3,292	-538	3,271	2,042
Add: Net Cash	-318	46	512	809	522	-1,223	3,797	-1,229	2,629
Closing Cash Bal.	1,420	1,458	1,960	2,769	3,291	2,069	3,259	2,042	4,672

E: MOFSL Estimates

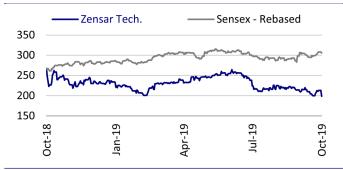
 $Motilal\ Oswal$  Zensar Technologies

## **Corporate profile**

## **Company description**

Zensar Technologies Ltd. develops software and it also provides IT consulting and related services. The Company has expertise in key verticals of retail, manufacturing, logistics, financial services, telecom and utilities. Zensar offers end-to-end solutions across diverse technology platforms &industry domains through a Global Delivery Model, which delivers 24 X 7 services.

### **Exhibit 1: Sensex rebased**



Source: MOFSL/Bloomberg

Exhibit 2: Shareholding pattern (%)

	01	V- /	
	Jun-19	Mar-19	Jun-18
Promoter	48.9	48.9	48.9
DII	25.3	2.3	11.4
FII	17.0	17.1	7.5
Others	8.9	31.7	32.3

Note: FII Includes depository receipts Source: Capitaline

**Exhibit 3: Top holders** 

Holder Name	% Holding
Marina Holdco (Fpi) Ltd	22.9
Amansa Holdings Private Limited	5.8
Hdfc Trustee Co Ltd A/C Hdfc Retirement Savings Fund-Hybrid-Equity Plan	2.0
Fidelity Advisor Series I - Fidelity Advisor Small	1.6
Fidelity Puritan Trust-Fidelity Low-Priced Stock F	1.6

Source: Capitaline

**Exhibit 4: Top management** 

Name	Designation
H V Goenka	Chairman
Sandeep Kishore	Managing Director & CEO
Gaurav Tongia	Company Secretary

Source: Capitaline

## **Exhibit 5: Directors**

Name	Name
A T Vaswani	Sudip Nandy
Arvind Agrawal	Venkatesh Kasturirangan
Ben Druskin	Harsh Mariwala*
Ketan Dalal	Tanuja Randery*
Shashank Singh	
Shashank Singh	

\*Independent

**Exhibit 6: Auditors** 

Name	Туре
Deloitte Haskins & Sells LLP	Statutory
Ernst & Young LLP	Internal
SVD & Associates	Secretarial Audit

Source: Capitaline

Exhibit 7: MOFSL forecast v/s consensus

EPS (INR)	MOFSL forecast	Consensus forecast	Variation (%)
FY20	14.7	15.3	-4.2
FY21	17.9	19.0	-5.8

Source: Bloomberg

Explanation of Investment Rating			
Investment Rating	Expected return (over 12-month)		
BUY	>=15%		
SELL	<-10%		
NEUTRAL	< - 10 % to 15%		
UNDER REVIEW	Rating may undergo a change		
NOT RATED	We have forward looking estimates for the stock but we refrain from assigning recommendation		

\*In case the recommendation given by the Research Analyst is inconsistent with the investment rating legend for a continuous period of 30 days, the Research Analyst shall within following 30 days take appropriate measures to make the recommendation consistent with the investment rating legend.

The following Disclosures are being made in compliance with the SEBI Research Analyst Regulations 2014 (herein after referred to as the Regulations).

Motilal Oswal Financial Services Ltd. (MOFSL) is a SEBI Registered Research Analyst having registration no. INH00000412. MOFSL, the Research Entity (RE) as defined in the Regulations, is engaged in the business of providing Stock broking services, Investment Advisory Services, Depository participant services & distribution of various financial products. MOFSL is a subsidiary company of Passionate Investment Management Pvt. Ltd.. (PIMPL). MOFSL is a listed public company, the details in respect of which are available on www.motilaloswal.com. MOFSL (erstwhile Motilal Oswal Securities Limited - MOFSL) is registered with the Securities & Exchange Board of India (SEBI) and is a registered Trading Member with National Stock Exchange of India Ltd. (NSE) and Bombay Stock Exchange Limited (BSE), Multi Commodity Exchange of India Limited (MCX) and National Commodity & Derivatives Exchange Limited (NCDEX) for its stock broking activities & is Depository participant with Central Depository Services Limited (CDSL) National Securities Depository Limited (NSDL),NERL, COMRIS and CCRL and is member of Association of Mutual Funds of India (AMFI) for distribution of financial products and Insurance Regulatory & Development Authority of India (IRDA) as Corporate Agent for insurance products. Details of associate entities of Motilal Oswal Financial Services Limited are available on the website at

MOFSL and its associate company(ies), their directors and Research Analyst and their relatives may; (a) from time to time, have a long or short position in, act as principal in, and buy or sell the securities or derivatives thereof of companies mentioned herein. (b) be engaged in any other transaction involving such securities and earn brokerage or other compensation or act as a market maker in the financial instruments of the company(ies) discussed herein or act as an advisor or lender/borrower to such company(ies) or may have any other potential conflict of interests with respect to any recommendation and other related information and opinions.; however the same shall have no bearing whatsoever on the specific recommendations made by the analyst(s), as the recommendations made by the analyst(s) are completely independent of the views of the associates of MOFSL even though there might exist an inherent conflict of interest in some of the stocks mentioned in the research report

MOFSL and / or its affiliates do and seek to do business including investment banking with companies covered in its research reports. As a result, the recipients of this report should be aware that MOFSL may have a potential conflict of interest that may affect the objectivity of this report. Compensation of Research Analysts is not based on any specific merchant banking, investment banking or brokerage service transactions. Details of pending Enquiry Proceedings of Motilal Oswal Financial Services Limited are available on the website at <a href="https://galaxy.motilaloswal.com/ResearchAnalyst/PublishViewLitigation.aspx">https://galaxy.motilaloswal.com/ResearchAnalyst/PublishViewLitigation.aspx</a>

A graph of daily closing prices of securities is available at <a href="www.nseindia.com">www.nseindia.com</a>, <a href="www.nseindia.com">www.nseindia.com</a>, <a href="www.nseindia.com">www.nseindia.com</a>. Research Analyst views on Subject Company may vary based on Fundamental research and Technical Research. Proprietary trading desk of MOFSL or its associates maintains arm's length distance with Research Team as all the activities are segregated from MOFSL research activity and therefore it can have an independent view with regards to Subject Company for which Research Team have expressed their views.

#### Regional Disclosures (outside India)

This report is not directed or intended for distribution to or use by any person or entity resident in a state, country or any jurisdiction, where such distribution, publication, availability or use would be contrary to law, regulation or which would subject MOFSL & its group companies to registration or licensing requirements within such jurisdictions.

### For Hong Kong:

This report is distributed in Hong Kong by Motilal Oswal capital Markets (Hong Kong) Private Limited, a licensed corporation (CE AYY-301) licensed and regulated by the Hong Kong Securities and Futures Commission (SFC) pursuant to the Securities and Futures Ordinance (Chapter 571 of the Laws of Hong Kong) "SFO". As per SEBI (Research Analyst Regulations) 2014 Motilal Oswal Securities (SEBI Reg No. INH000000412) has an agreement with Motilal Oswal capital Markets (Hong Kong) Private Limited for distribution of research report in Hong Kong. This report is intended for distribution only to "Professional Investors" as defined in Part I of Schedule 1 to SFO. Any investment or investment activity to which this document relates is only available to professional investor and will be engaged only with professional investors." Nothing here is an offer or solicitation of these securities, products and services in any jurisdiction where their offer or sale is not qualified or exempt from registration. The Indian Analyst(s) who compile this report is/are not located in Hong Kong & are not conducting Research Analysis in Hong Kong.

Motilal Oswal Financial Services Limited (MOFSL) is not a registered broker - dealer under the U.S. Securities Exchange Act of 1934, as amended (the "1934 act") and under applicable state laws in the United States. In addition MOFSL is not a registered investment adviser under the U.S. Investment Advisers Act of 1940, as amended (the "Advisers Act" and together with the 1934 Act, the "Acts), and under applicable state laws in the United States. Accordingly, in the absence of specific exemption under the Acts, any brokerage and investment services provided by MOFSL, including the products and services described herein are not available to or intended for U.S. persons. This report is intended for distribution only to "Major Institutional Investors" as defined by Rule 15a-6(b)(4) of the Exchange Act and interpretations thereof by SEC (henceforth referred to as "major institutional investors"). This document must not be acted on or relied on by persons who are not major institutional investors. Any investment or investment activity to which this document relates is only available to major institutional investors and will be engaged in only with major institutional investors. In reliance on the exemption from registration provided by Rule 15a-6 of the U.S. Securities Exchange Act of 1934, as amended (the "Exchange Act") and interpretations thereof by the U.S. Securities and Exchange Commission ("SEC") in order to conduct business with Institutional Investors based in the U.S., MOFSL has entered into a chaperoning agreement with a U.S. registered broker-dealer, Motilal Oswal Securities International Private Limited. ("MOSIPL"). Any business interaction pursuant to this report will have to be executed within the provisions of this chaperoning agreement.

The Research Analysts contributing to the report may not be registered /qualified as research analyst with FINRA. Such research analyst may not be associated persons of the U.S. registered broker-dealer, MOSIPL, and therefore, may not be subject to NASD rule 2711 and NYSE Rule 472 restrictions on communication with a subject company, public appearances and trading securities held by a research analyst account.

### For Singapore

In Singapore, this report is being distributed by Motilal Oswal Capital Markets Singapore Pte Ltd ("MOCMSPL") (Co.Reg. NO. 201129401Z) which is a holder of a capital markets services license and an exempt financial adviser in Singapore. As per the approved agreement under Paragraph 9 of Third Schedule of Securities and Futures Act (CAP 289) and Paragraph 11 of First Schedule of Financial Advisors Act (CAP 110) provided to MOCMSPL by Monetary Authority of Singapore. Persons in Singapore should contact MOCMSPL in respect of any matter arising from, or in connection with this report/publication/communication. This report is distributed solely to persons who qualify as "Institutional Investors", of which some of whom may consist of "accredited" institutional investors as defined in section 4A(1) of the Securities and Futures Act, Chapter 289 of Singapore ("the SFA"). Accordingly, if a Singapore person is not or ceases to be such an institutional investor, such Singapore Person must immediately discontinue any use of this Report and inform MOCMSPL.

#### Specific Disclosures

- 1 MOFSL, Research Analyst and/or his relatives does not have financial interest in the subject company, as they do not have equity holdings in the subject company.
- 2 MOFSL, Research Analyst and/or his relatives do not have actual/beneficial ownership of 1% or more securities in the subject company
- 3 MOFSL, Research Analyst and/or his relatives have not received compensation/other benefits from the subject company in the past 12 months
- 4 MOFSL, Research Analyst and/or his relatives do not have material conflict of interest in the subject company at the time of publication of research report
- 5 Research Analyst has not served as director/officer/employee in the subject company
- 6 MOFSL has not acted as a manager or co-manager of public offering of securities of the subject company in past 12 months
- 7 MOFSL has not received compensation for investment banking/ merchant banking/brokerage services from the subject company in the past 12 months
- 8 MOFSL has not received compensation for other than investment banking/merchant banking/brokerage services from the subject company in the past 12 months
- 9 MOFSL has not received any compensation or other benefits from third party in connection with the research report
- 10 MOFSL has not engaged in market making activity for the subject company

## The associates of MOFSL may have:

- financial interest in the subject company
- actual/beneficial ownership of 1% or more securities in the subject company
- received compensation/other benefits from the subject company in the past 12 months

- other potential conflict of interests with respect to any recommendation and other related information and opinions.; however the same shall have no bearing whatsoever on the specific recommendations made by the analyst(s), as the recommendations made by the analyst(s) are completely independent of the views of the associates of MOFSL even though there might exist an inherent conflict of interest in some of the stocks mentioned in the research report.

- acted as a manager or co-manager of public offering of securities of the subject company in past 12 months
- be engaged in any other transaction involving such securities and earn brokerage or other compensation or act as a market maker in the financial instruments of the company(ies) discussed herein or act as an advisor or lender/borrower to such company(ies)
- received compensation from the subject company in the past 12 months for investment banking / merchant banking / brokerage services or from other than said services.

The associates of MOFSL has not received any compensation or other benefits from third party in connection with the research report

Above disclosures include beneficial holdings lying in demat account of MOFSL which are opened for proprietary investments only. While calculating beneficial holdings, It does not consider demat accounts which are opened in name of MOFSL for other purposes (i.e holding client securities, collaterals, error trades etc.). MOFSL also earns DP income from clients which are not considered in above disclosures.

### **Analyst Certification**

The views expressed in this research report accurately reflect the personal views of the analyst(s) about the subject securities or issues, and no part of the compensation of the research analyst(s) was, is, or will be directly or indirectly related to the specific recommendations and views expressed by research analyst(s) in this report.

#### Terms & Conditions:

This report has been prepared by MOFSL and is meant for sole use by the recipient and not for circulation. The report and information contained herein is strictly confidential and may not be altered in any way, transmitted to, copied or distributed, in part or in whole, to any other person or to the media or reproduced in any form, without prior written consent of MOFSL. The report is based on the facts, figures and information that are considered true, correct, reliable and accurate. The intent of this report is not recommendatory in nature. The information is obtained from publicly available media or other sources believed to be reliable. Such information has not been independently verified and no guaranty, representation of warranty, express or implied, is made as to its accuracy, completeness or correctness. All such information and opinions are subject to change without notice. The report is prepared solely for informational purpose and does not constitute an offer document or solicitation of offer to buy or sell or subscribe for securities or other financial instruments for the clients. Though disseminated to all the customers simultaneously, not all customers may receive this report at the same time. MOFSL will not treat recipients as customers by virtue of their receiving this report.

#### Disclaimer:

The report and information contained herein is strictly confidential and meant solely for the selected recipient and may not be altered in any way, transmitted to, copied or distributed, in part or in whole, to any other person or to the media or reproduced in any form, without prior written consent. This report and information herein is solely for informational purpose and may not be used or considered as an offer document or solicitation of offer to buy or sell or subscribe for securities or other financial instruments. Nothing in this report constitutes investment, legal, accounting and tax advice or a representation that any investment or strategy is suitable or appropriate to your specific circumstances. The securities discussed and opinions expressed in this report may not be suitable for all investors, who must make their own investment decisions, based on their own investment objectives, financial positions and needs of specific recipient. This may not be taken in substitution for the exercise of independent judgment by any recipient. Each recipient of this document should make such investigations as it deems necessary to arrive at an independent evaluation of an investment in the securities of companies referred to in this document (including the merits and risks involved), and should consult its own advisors to determine the merits and risks of such an investment. The investment discussed or views expressed may not be suitable for all investors. Certain transactions -including those involving futures, options, another derivative products as well as non-investment grade securities - involve substantial risk and are not suitable for all investors. No representation or warranty, express or implied, is made as to the accuracy, completeness or fairness of the information and opinions contained in this document. The Disclosures of Interest Statement incorporated in this document is provided solely to enhance the transparency and should not be treated as endorsement of the views expressed in the report. This information is subject to change without any prior notice. The Company reserves the right to make modifications and alternations to this statement as may be required from time to time without any prior approval. MOFSL, its associates, their directors and the employees may from time to time, effect or have effected an own account transaction in, or deal as principal or agent in or for the securities mentioned in this document. They may perform or seek to perform investment banking or other services for, or solicit investment banking or other business from, any company referred to in this report. Each of these entities functions as a separate, distinct and independent of each other. The recipient should take this into account before interpreting the document. This report has been prepared on the basis of information that is already available in publicly accessible media or developed through analysis of MOFSL. The views expressed are those of the analyst, and the Company may or may not subscribe to all the views expressed therein. This document is being supplied to you solely for your information and may not be reproduced, redistributed or passed on, directly or indirectly, to any other person or published, copied, in whole or in part, for any purpose. This report is not directed or intended for distribution to, or use by, any person or entity who is a citizen or resident of or located in any locality, state, country or other jurisdiction, where such distribution, publication, availability or use would be contrary to law, regulation or which would subject MOFSL to any registration or licensing requirement within such jurisdiction. The securities described herein may or may not be eligible for sale in all jurisdictions or to certain category of investors. Persons in whose possession this document may come are required to inform themselves of and to observe such restriction. Neither the Firm, not its directors, employees, agents or representatives shall be liable for any damages whether direct or indirect, incidental, special or consequential including lost revenue or lost profits that may arise from or in connection with the use of the information. The person accessing this information specifically agrees to exempt MOFSL or any of its affiliates or employees from, any and all responsibility/liability arising from such misuse and agrees not to hold MOFSL or any of its affiliates or employees responsible for any such misuse and further agrees to hold MOFSL or any of its affiliates or employees free and harmless from all losses costs, damages, expenses that may be suffered by the person accessing this information due to any errors and delays.

Registered Office Address: Motilal Óswal Tower, Rahimtullah Sayani Road, Opposite Parel ST Depót, Prabhadevi, Mumbai-400025; Tel No.: 022 71934200/ 022-71934263; Website www.motilaloswal.com.CIN no.: L67190MH2005PLC153397.Correspondence Office Address: Palm Spring Centre, 2nd Floor, Palm Court Complex, New Link Road, Malad (West), Mumbai-400 064. Tel No: 022 7188 1000.

Registration Nos.: Motilal Oswal Financial Services Limited (MOFSL)\*: INZ000158836(BSE/NSE/MCX/NCDEX); CDSL and NSDL: IN-DP-16-2015; Research Analyst: INH000000412. AMFI: ARN - 146822; Investment Adviser: INA000007100; Insurance Corporate Agent: CA0579;PMS:INP000006712. Motilal Oswal Asset Management Company Ltd. (MOAMC): PMS (Registration No.: INP000000670); PMS and Mutual Funds are offered through MOAMC which is group company of MOFSL. Motilal Oswal Wealth Management Ltd. (MOWML): PMS (Registration No.: INP000004409) is offered through MOWML, which is a group company of MOFSL. Motilal Oswal Financial Services Limited is a distributor of Mutual Funds, PMS, Fixed Deposit, Bond, NCDs, Insurance Products and IPOs.Real Estate is offered through Motilal Oswal Real Estate Investment Advisors II Pvt. Ltd. which is a group company of MOFSL. Private Equity is offered through Motilal Oswal Private Equity Investment Advisors Pvt. Ltd which is a group company of MOFSL. Research & Advisory services is backed by proper research. Please read the Risk Disclosure Document prescribed by the Stock Exchanges carefully before investing. There is no assurance or guarantee of the returns. Investment in securities market is subject to market risk, read all the related documents carefully before investing. Details of Compliance Officer: Name: Neeraj Agarwal, Email ID: na@motilaloswal.com, Contact No.:022-71881085.

\* MOFSL has been amalgamated with Motilal Oswal Financial Services Limited (MOFSL) w.e.f August 21, 2018 pursuant to order dated July 30, 2018 issued by Hon'ble National Company Law Tribunal. Mumbai Bench.